

## INTEGRATED POLICY

After having analyzed context, needs and expectations for all relevant stakeholders', having evaluated risks and opportunities, ISEF's Management has formulated the following policy concerning quality, health and safety.

As a company involved in forging industry, ISEF aims to produce and supply products that comply with customers' specifications and requested by the applicable regulations to the products, preventing illnesses and accidents, thus guaranteeing the well-being of workers and business continuity.

Stakeholders' expectation satisfaction is considered strategic and, consequently, our organization identifies the following key success factors:

- definition of customer's requirements and their satisfaction
- constant search for solutions to improve products' and services performance
- constant analysis of the work environment and search for solutions to improve it and the company climate

It follows that all company functions' activity must be finalized to:

- control of internal functions' processes
- growth and motivation of human resources
- continuous performance improvement in order to improve the effectiveness of the Management System both in terms of customer satisfaction and diseases and accidents prevention

In order to implement these objectives, the Management has activated and maintains a Management System based on UNI EN ISO 9001 and UNI EN ISO 45001.

The Management believes that the Policy is a priority for the Organization's continuity and success and guarantees quality, health and safety program in order to:

- identify the weaknesses of the Integrated Management System, proposing and coordinating the related corrective and preventive actions
- plan the activities of the Integrated Management System
- ensure the progress of the quality, health and safety program
- promote customers' awareness and health and safety requirements throughout the organization
- promote consultation and participation of workers on health and safety issues in the workplace
- define measurable and achievable objectives for all operational functions, starting from this document

All company functions are responsible for ensuring the quality of their work and compliance with health and safety requirements, in accordance with the provisions of the system documentation.

This Policy is exhibited in the Company and is made available to all relevant stakeholders, periodically reviewed and signed by the Management to express its commitment.

Management

